



No-Show Policy

General dermatology appointments or cosmetic appointments that do not require a scheduling fee:

No-Show appointments are considered appointments that are canceled the same day as the appointment, not showing for an appointment, or when a patient arrives to the office more than 15 minutes after their scheduled appointment time. You may be charged \$50-\$100 for No-Show appointments. *Three no-show appointments within a 12-month period will put you in jeopardy of scheduling with the clinician and possible dismissal from the practice*

Cosmetic appointments that required a scheduling fee:

A scheduling fee is required for cosmetic consultations, certain cosmetic visits, and certain treatments requiring an appointment time of 60 minutes or more.

Cosmetic Consultations Appointments: APDerm requires a \$150 consultation fee to be paid at the time of scheduling the appointment. This consultation fee/deposit will cover the cost of the visit for the consultation. If you decide to schedule the treatment that was discussed during the consultation with the clinician, the cost of the treatment will be reduced by \$100. This deduction is only eligible for 90 days of the initial consultation date unless the provider feels the patient should wait longer than 3 months. The \$150 deposit is non-refundable if you cancel or reschedule the appointment for the same day of your scheduled appointment. The service reduction of \$100 is not eligible with any other clinician in the practice.

Cosmetic Treatments requiring a schedule fee: In some instances, APDerm requires a \$150 scheduling fee for cosmetic treatments. Services include but are not limited to Botox[®] Cosmetic, filler, chemical peels, and certain laser treatments. The scheduling fee is applied toward the total cost of treatment.

Cosmetic Treatments over 60 minutes require a scheduling fee: APDerm requires a \$500 scheduling fee for all cosmetic treatments requiring 60 minutes or more of scheduling time. Services include but are not limited to CO2, Profound, Fraxel, CoolSculpting[®], SculpSure[®], and Ultherapy[®]. The scheduling fee is applied toward the total cost of the treatment.

Scheduling fees for cosmetic appointments are non-refundable if you do not show up for your appointment or cancel the appointment the same day for consults and cosmetic treatments and 72 hours for appointments requiring 60 minutes or more. If you reschedule your appointment in the appropriate timeframe, the scheduling fee will be applied to your newly scheduled appointment.

Three no-show appointments within a 12-month period will put you in jeopardy of scheduling with the clinician and possible dismissal from the practice.